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Exam : C2180-186

Title : IBM Business Process Manager
Express or Standard Edition V7.5.1
BPM Application Development

Vendors : IBM

Version : DEMO

1. An order management system BPM analyst needs to know the timing interval and average activity duration of all the tasks of the order fulfillment to identify the bottlenecks.

How should a BPM application developer quickly provide such visibility to the analyst?

- A. SLA Overview scoreboard
- B. Process Performance scoreboard
- C. My Team Performance scoreboard
- D. Custom scoreboard using tracking group

Answer: B

2. In the playback session, the process stakeholder notices that vital business data in the process is being handled correctly for each task. However, there is a concern that the data is not typically accessed immediately by the process participants. While the custom routing satisfies the requirement to get the task to the right people and an escalation path helps to mitigate meeting critical SLAs, the stakeholder asks if more can be implemented in the model to ensure quick access and completion of tasks.

How should the BPM application developer implement the flow data requirement?

- A. Create a tw.local variable as a pre assignment to notify the participant end user when an activity will be ready to be completed.
- B. Create a tw.local variable type as a post assignment to notify the participant end user when an activity is active and ready to be completed.
- C. Add a pre assignment to the activity and choose the custom variable to notify the participant end user when an activity is ready to be completed.
- D. Add a post assignment to the activity and choose the custom variable to notify the participant end user when an activity is active and ready to be completed.

Answer: C

3. Business executives of a shipping and logistic company who are not involved in the process want the instant visibility of their business data at task level for high dollar value transactions or high value customer transactions.

How should the BPM application developer design the system to provide the business visibility?

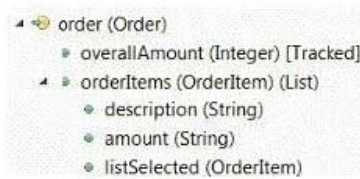
- A. Use tracking groups
- B. Use System of Record (SOR)
- C. Enable Auto-Tracking
- D. Track required variables individually

Answer: B

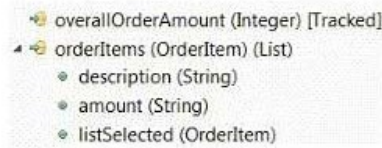
4. A BPM application developer needs to determine the Business Object Model (BOM) definition from the following user story: The user needs the possibility to enter an order with multiple items. The total order amount should be reachable from the performance database.

Which BOM definition should the developer create?

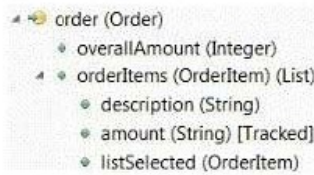
A.



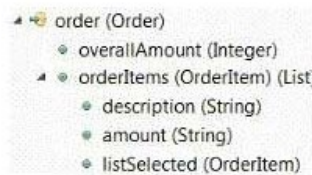
C.



B.



D.



- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Answer: A

5. The process owner outlines the business data needed for an applicant's "submit permit application" task in the Arena Event Permit process. Much of the data is used in other tasks within the process, so a requirement is to carry the business data from one activity to the next until the process is completed to the permit resolution.

How should the BPM application developer implement the process data for this requirement? Create a complex structure type with the following data objects:

- A. applicant's name, applicant's contact information, and permit number.
- B. applicant's name, applicant's contact information, and date of the event.
- C. applicant's name, applicant's contact information, permit number, and date of the event.
- D. applicant's name, applicant's contact information, approver's signature, approve/disapprove permit, assigned permit number, and date of the event.

Answer: B