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Exam : **HP3-X12**

Title : **HP Retail Point of Sales
Solutions**

Vendor : **HP**

Version : **DEMO**

NO.1 What must a customer do to use the COM ports for a powered device on a standard (noncustomized) HP rp5700 POS System?

- A. Set the jumpers on the system board for powered operation.
- B. Plug a powered device into the COM port which auto senses the voltage.
- C. Configure the powered device to draw power through the COM port.
- D. Request a service call for the powered configuration service (GH655AV).

Answer: A

Reference:http://h18000.www1.hp.com/products/quickspecs/12703_na/12703_na.PDF(see the paragraph on page 17)

NO.2 How do you awaken an HP ap5000 AiO POS System from a low power (sleep) state? (Select Two.)

- A. Press any keyboard key
- B. Move the mouse-E1
- C. Press the power button.
- D. Touch the touchscreen.
- E. Press Ctrl/S.

Answer: C,D

NO.3 The HP RPOS 50C Thermal Kit supports 65 watt processors only. Which statements are also true if this option is installed in an HP rp5800 Retail System1? (Select two.)

- A. Low-profile expansion cards only can be installed in the system.
- B. The serial ports cannot operate in powered mode.
- C. A secondary hard drive cannot be installed in the system.
- D. An internal optical drive cannot be installed in the system.
- E. Expansion cards cannot be installed in the system

Answer: D,E

NO.4 Which POS peripherals are supported by Windows native operating system drivers without the need for additional drivers? (Select two.)

- A. HP Pole Display
- B. HP Standard Weight Scale
- C. HP Laser Barcode Scanner
- D. HP Thermal Receipt Printer
- E. HP USB Magnetic Stripe Reader

Answer: D,E

NO.5 A customer says that the red power LED on their HP rp5800 Retail System is blinking sequentially three times and the system will not boot. Where are the best resources to locate instructions on interpreting and resolving this condition? (Select two)

- A. HP IT Resource Center
- B. HP Business Support Page
- C. HP Channel Service Network
- D. HP Customer Support Portal

E. HP Partner Services Media Library

Answer: B,D

NO.6 Which setup utility menu would you use to configure the SATA settings for an HP ap5000 AiO POS System?

- A. Power menu
- B. Security menu
- C. Advanced menu
- D. Storage menu

Answer: C

Reference:[ftp://ftp.moteselectronics.com/HP/All%20In%20One%20PC/AP5000%20\(POS%20System\)/hp%20ap5000.pdf](ftp://ftp.moteselectronics.com/HP/All%20In%20One%20PC/AP5000%20(POS%20System)/hp%20ap5000.pdf)(page 9, SATA configuration)

NO.7 Which HP POS peripheral is available for the ap5000 AiO POS System only?

- A. HP POS Keyboard with MSR
- B. 10.4 inch customer-facing display
- C. HP USB Thermal Receipt Printer (single station)
- D. Two-line display (Vacuum Fluorescent Display)

Answer: D

Reference:[ftp://ftp.moteselectronics.com/HP/All%20In%20One%20PC/AP5000%20\(POS%20System\)/hp%20ap5000.pdf](ftp://ftp.moteselectronics.com/HP/All%20In%20One%20PC/AP5000%20(POS%20System)/hp%20ap5000.pdf)(page 1, see second bullet)

NO.8 What is the easiest way for a customer to reprogram the keys on an HP USB POS Keyboard?

- A. Locate the instructions on the HP website
- B. Refer to the printed instructions in the User Guide
- C. Use HP Designer on the HP POS Peripherals Software CD
- D. Use the online help that is furnished with the keyboard

Answer: C

Reference:<http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&ta skId=120&prodSeriesId=3375926&prodTypeId=12454&objectID=c01686874>